

B2C Service Agent Browser User Interface May 30, 2024 Release

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| Description |
| Analytics |
| Admins will now be able to see a banner notifying new powerful features under Administration UI pages of browser UI. |
| Browser Agent Desktop |
| An issue that caused the DataDictionary cache to be cleared before EntityInfo/JoinInfo cache has been resolved. |
| An issue that caused the Clear Interface Cache button to still execute after it has been disabled has been resolved in the Browser UI. The button will display in the UI however if it is disabled it will not clear the cache when selected. |
| Data Import |
| An issue that prevented downloading a package containing certain special characters in the package name has been resolved. |
| An issue that caused a random Standard Text in target site instead of the dependent Standard Text in the package, to be associated with the imported Business Rule has been resolved. |
| UI Controls |
| An issue that caused the tab order to be inconsistent when opening multiple tabs has been resolved within the Browser UI. |
| Workspaces/Workflow |
| An issue that prevented the proper date & time from being added to an incident has has been resolved within the Browser UI. |
| An issue that caused the "new contact" label to not be editable in the Contact Search report in the incident workspace has been resolved within the Browser UI. |